

Job Title: Exchange Expert 2019

Work Location - India

Mode – Remote

(You will work for EST Timings which starts in India timings from 10 pm to 06.30 am IST)

Employment Type – 1 Yr Contract

Experience: 3 years

Job Description

We are looking for a junior platform Engineer, experienced in Microsoft 365 / Exchange Online to provide operational support for a Global Email service.

Responsibilities & Skills:

- At least 2-3 years of relevant experience working in large scale email and collaboration technology roles with evidence of experience of on-premise Microsoft Exchange operations at scale and more recent M365 experience.
- Must have experience in supporting Exchange 2019 on-prem/M365 Exchange Online (Hybrid)/AAD Connect.
- Experience with supporting anti-spam filtering, logging, email tracking, and transport rules.
Understanding of email security standards like SPF/DKIM/DMARC.
- Understanding of EOP, and SMTP email gateways. Experience with Kemp Load balancer and Retarus email gateway is a plus.
- Perform scripting administration tasks and reporting using PowerShell. Develop scripts for automating processes within the environment.
- Manage problem resolution to satisfactory completion by keeping abreast of assigned tickets and following the proper escalation processes via the ticketing system
- Knowledge of on-prem email server maintenance and scheduled patching process. Knowledge and use of ITIL Processes and Service management toolsets such as Service Now
Customer and client-focused excellent communication skills.

If you are interested for above position kindly share your resume at hr@blupace.co.uk